

## Community Building Workshop EVALUATION RESULTS June 18, 2005

Thank you for participating in Sunnyvale's Community Building Workshop! Please take a moment to fill out and return this survey. Thank you.

Mark numbers 1 – 5 (5 being the most positive) to describe your response to each statement:	Positive 5	4	Neutral 3	2	Negative 1	N/A
1. I feel that my concerns and interests were listened to at this workshop.	✓ (33)	✓ (22)	✓ (3)	<input type="checkbox"/>	<input type="checkbox"/>	✓ (1)
Comments: <ul style="list-style-type: none"> <li>• Education - bringing up and literacy</li> <li>• My neighborhood's concerns didn't seem to be appropriately approached here.</li> <li>• Excellent workshop should do it more often</li> <li>• My ideas were listening to and presented</li> <li>• Thanks to facilitator at the table</li> <li>• Having a facilitator was wonderful! Our facilitator made sure everyone got heard!</li> <li>• Would like action taken – within budgetary constraints</li> <li>• The discussion was very good and listening to the other groups very helpful.</li> <li>• Pretty well</li> <li>• Pretty well addressed</li> <li>• My ideas about issues not unique</li> </ul> Except this business community concept from our table did not get written up						
2. I would recommend this workshop to a fellow community member.	✓ (45)	✓ (12)	✓ (2)	<input type="checkbox"/>	<input type="checkbox"/>	
Comments: <ul style="list-style-type: none"> <li>• Will send emails</li> <li>• Yes, my neighbors—I will encourage to come to the next meeting.</li> <li>• Excellent meeting</li> <li>• YES!</li> <li>• I would like to see other people participate and be aware of meetings like this.</li> <li>• Communication is so important!</li> <li>• Accessibility</li> <li>• If they come</li> <li>• Certainly</li> <li>• Let's have an annual workshop!</li> <li>• Need to have this workshop every year</li> <li>• More – one a month</li> </ul>						

# Attachment B

	Positive		Neutral		Negative	N/A
3. Overall, I would you rate this workshop	✓ (32)	✓ (27)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Comments: <ul style="list-style-type: none"> <li>• More people to attend</li> <li>• Excellent. We need more open communication here in Sunnyvale</li> <li>• Excellent</li> <li>• This was my first workshop and I look forward to more</li> <li>• Great Job! I really like the way the meeting was organized. The round-table concept was excellent.</li> <li>• I liked friendliness and sincerity</li> <li>• Stuck to schedule – no spare time!!</li> <li>• Quite long</li> <li>• Differentiate between the citizenship and the city organizations</li> <li>• A good thing – do it again</li> <li>• Very productive – lots of good ideas from the community</li> <li>• Nice to get the community together</li> </ul>						
4. As a result of this workshop, I feel more confident about getting involved in my community.	✓ (25)	✓ (22)	✓ (10)	<input type="checkbox"/>	<input type="checkbox"/>	✓ (2)
Comments: <ul style="list-style-type: none"> <li>• I already volunteer for the City</li> <li>• I have a broader understanding of the needs of our residents</li> <li>• I plan to be</li> <li>• Through the people I have met here I am already working on it – Thank you!</li> <li>• Workshop is a very good initiative. The “personal invitation” was a great tactic to encourage me to participate. I would encourage more workshops like this, perhaps specific to neighborhoods or topics.</li> <li>• I’m motivated to get others involved, particularly the youth</li> <li>• As a result of this workshop, I feel more <u>responsible</u> (not confident) about getting involved in my community.</li> <li>• Already am very involved</li> <li>• No more but no less</li> <li>• I already am very involved and am looking</li> </ul>						

for the city to respond and do their part. I think the city needs to reach out and convince the residents of their sincerity, honesty, and desire to meet them halfway.

- Already involved
- I already felt confident
- Was already confident
- I was very surprised at the negativities at our table – council not responsive, council overrides staff and commission recommendations, city staff doesn't. Feel I'm already involved! Too much sometimes.
- I assume the responsibility for this, as I feel I and others should
- I am already because of Community Gardens and CitySkills
- Have always felt confident, since I fit my application to volunteer was not really considered for anything ongoing

5. What was most useful about this workshop?

- Interaction
- Hearing the ideas of others
- Learn about resources and meet people who are involved with activities in Sunnyvale
- Participation and open communication
- Listening to and coming to an understanding of what is important to other citizens
- Let our citizens express their views openly and freely
- Hearing the different ideas
- Communication of issues
- Sharing ideas
- Interaction with others and hearing their comments.
- Discussions
- Listening and learning about how other community members feel about Sunnyvale
- Environment to communicate and share ideas
- So many positive, constructive ideas
- Finding volunteer jobs for youth
- Finding possible persons interest in Kiwanis
- Interaction
- Lots of good ideas – communication works
- Hearing other people's ideas regarding priorities to improve the city/community communication
- Realizing that the community present are so willing to keep this area a thriving City and community
- Assessment of diverse thoughts and ideas
- Hearing the concerns of other residents
- Finding out about new resources

- It expressed a city interest in citizen input
- Learning how to get more information on how the city works and what the issues are
- All the information of what is happening
- Meeting other community people
- Attendees voiced their concerns
- Getting people together to exchange views with City staff getting inputs
- The variety of participants
- Learning about some community events and processes such as on Murphy Avenue – more about call channel, etc.
- Issues were surprisingly uniform
- Terrific facilitation
- Exchanging ideas
- Learn about other citizen's concerns and ideas, as well as express my own thoughts
- Small groups
- Good questions and leadership of meeting
- Being about to vent!
- Hearing how many people feel the same way on problems
- Learning from so many
- Small group interaction
- Meeting new people – Facilitator, Romie was very good
- Time and day was good for us full time workers
- Having specific questions to address and having lead facilitator plus one at each table
- Hearing neighbors opinions
- Stimulated my thinking about city concerns
- Ability to talk with other Sunnyvale citizens about common issues
- Hearing citizen input
- Connecting with citizens whom I have not seen at city events before.
- Interaction among residents and city staffers. Hearing concerns of groups I wasn't ware of.

6. What was least useful about this workshop?

- Less time
- Some redundancy
- Structure, focus and information provided by those who attended.
- None
- As the saying goes: "The test of the pudding is in the eating." Its usefulness will be judged by the degree of implementation of these thoughts and ideas.
- Repetitive remarks
- Idle chatter
- Lack of participation by businesses
- Too much repetition
- Going around the tables with unstructured summaries
- Would like to have more time for citizens, less for listening to speeches and theory
- Nothing
- Am happy action will occur on the part of the city – that this wasn't a futile exercise
- Reaction of participants
- Did not hear from Hispanic/Asian/Indian community

- Lower calorie treats next time
- Networking with people involved in many areas
- Time being taken by citizens who are already heavily engaged in city affairs.

7. Additional comments or suggestions (please use the back of this evaluation if you need more space):

- Seniors to act as volunteer auxiliary teachers attached to a regular teacher.
- Security concerns after 9/11– different ethnic/cultural groups to be involved.
- Thank you for making this forum available!
- One of our circle (at least) has neither a computer or cable TV. Many of the follow-up plans were computer based. Is it possible to find another venue?
- Induce more participants under age 35
- More of these workshops on (equal ?) pairs
- Keep up the good work
- Excellent! Would be even better if it could be done 2-3 times a year!
- Was very impressed with community members talking with each other in small groups during breaks – making connections! Maybe they need longer breaks, but then I liked the ½ day rather than the all day timeline.
- Please have more Community Building Workshops
- Please get involved in Peterson Field issue to save this beautiful open space
- Material on the video – screen appeared too wordy. If possible, should be more precisely worded for easier grasp and response.
- Realize that often misunderstanding of specific problems are a matter of semantics and only needs more time and effort of explanation
- Leadership Sunnyvale should be more accessible
- Always tricky to capture and summarize points, work at figuring out better way to analyze/synthesize
- More communication
- Shorter meetings to address particular concerns and gather concrete ideas for improvements. Some people cannot come to these 3 hours long meetings.
- I think the city needs to think hard about how to develop a sense of community in Sunnyvale. Community gardens, group parades. Choose to support positive community involvement even if the city has to put community needs ahead of “city” plans. Making community services more affordable to older adults – exercise classes – would engender the support of the residents.
- Have small group members name their pet issue during intros
- Provide formatted sheets or form to us to respond to the questions – would keep us focused and make it easier for city staff to collate responses. Provide all participants with results of this workshop. Results include decisions, opinions, opportunities for additional input, etc.
- Good job!
- Like the way it stayed on schedule
- Do not include anyone running for office as a participant, and perhaps not even as a facilitator. The outreach before the workshop must focus on those not already engaged (admittedly difficult).
- Engage local business – they can provide volunteers funding